

Route Guide & Hazard Awareness

OXFORD CIRCUS - TRAFALGAR SQUARE - WESTMINSTER E&C - CAMBERWELL - PECKHAM - **DULWICH LIBRARY**



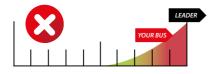


THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVERS | CAMBERWELL ROAD

Towards Oxford Circus at BUS STOP D (Medlar Street)
Towards Peckham at BUS STOP A (Medlar Street)
Always communicate in advance with iBus if you are late for any reason.





Route 12 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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LOCAL HAZARDS

Hazards to be aware of and other points to note.

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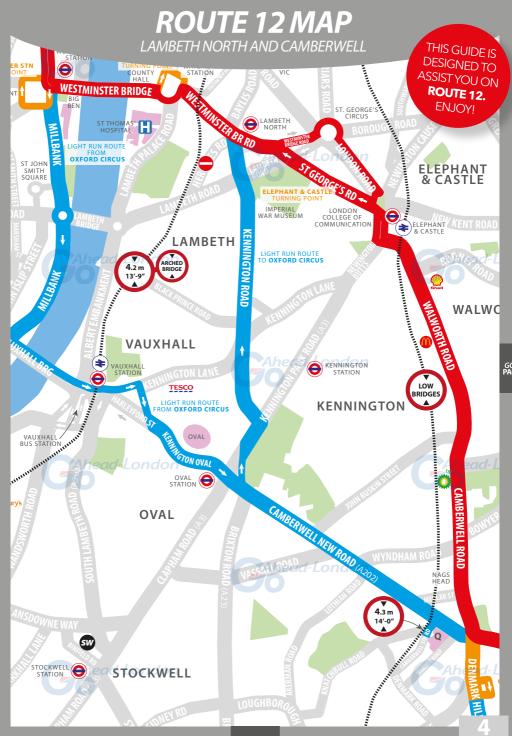
THINGS TO REMEMBER

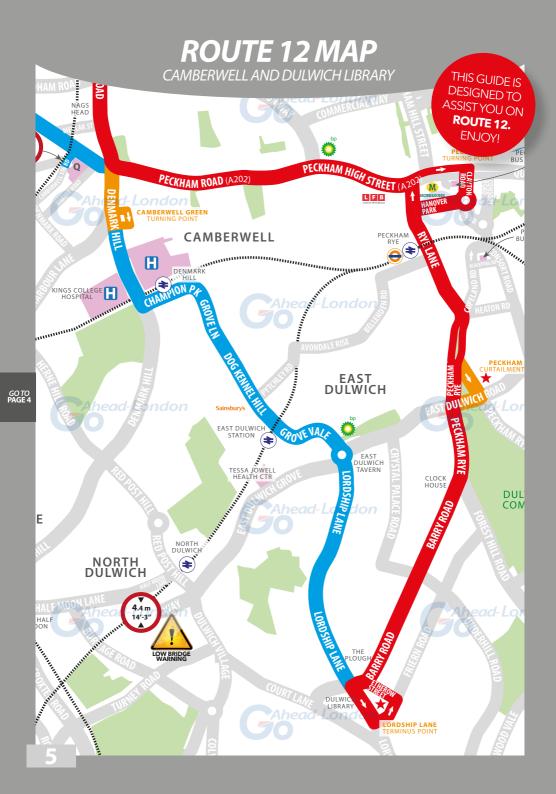
Make notes along the way.

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ROUTE 12 MAP OXFORD CIRCUS AND LAMBETH NORTH CHANCERY LANE OXFORD CIRCUS ROUTE 12 LIGHT RUNNING ROUTE TOTTENHAM COURT ROAD CURTAILMENT ROUTE ODEON SOHO LIGHT RUN ROUTE TO AND FROM OXFORD CIRCUS A NEW TWO-WAY SYSTEM HAS BEEN IMPLEMENTED IN ALDWYCH. CHECK FOR UPDATES TEMPLE STATION PICCADILLY CIRCUS LEICESTER SQUARE CHARING CROSS 2.5 m PICCADILLY CIRCU GREEN PARK OUARE THOMAS IMAC TRAFALGAR SQUAR **GREEN PARK** WESTMINSTER STATION LOCONSTITUTION HILL COUNTY HALL WESTMINSTER STN WATERLOO COUNTY WESTMINSTER BRIDGE PARLIAMENT BUCKINGHAM PALACE ST. JAME'S LIGHT RUN ROUTE FROM OXFORD CIRCUS ST JOHN SMITH SQUARE A separate map WESTMINSTER LAMBETH to view on The **Hub** or ask for an PIMLICO STATION VAUXHALL

GOTO PAGE 4





RUNNING LIGHT

RUNNING OUT OF SERVICE

IF RUNNING LIGHT

TO OXFORD CIRCUS CAVENDISH SOUARE

- From Camberwell Garage, turn left onto Camberwell New Road A202
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, turn right onto Kennington Park Road A3
- At traffic light, turn left onto Kennington Road **A23**
- At traffic light, turn left onto Westminster Bridge Road (Lambeth North) A302
- Continue using line-of-route to Cavendish Place to stand

FROM OXFORD CIRCUS CAVENDISH SOUARE

- From stand, continue ahead on Cavendish Place (one-way street)
- Continue using line-of-route to Whitehall **A3312**
- Continue ahead onto Parliament Square (one-way system) A3312
- Continue ahead onto Abingdon Street A3312
- Continue ahead onto Millbank A3312
- At roundabout, take 2nd exit onto Millbank A3312
- At traffic light, turn left onto Vauxhall Bridge Road A202
- Continue ahead onto Vauxhall Bridge A202
- Continue ahead onto Kennington Lane (one-way system) A3204
- Turn right onto Durham Street (one-way system) A202
- Follow road onto Harleyford Road and Kennington Oval **A202**
- Continue ahead onto Harleyford Street A202
- At traffic light, continue ahead onto Camberwell New Road **A202**
- Turn right onto Camberwell Station Road to Camberwell Garage

RUNNING LIGHT RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

TO DULWICH LIBRARY

- At Camberwell Garage, turn right onto Camberwell New Road A202
- ottraffic light, turn right onto Denmark Hill (Camberwell Green) **A215**
- Continue ahead onto Denmark Hill (past King's College Hospital) A215
- At traffic light, turn left onto Champion Park (Denmark Hill Station) A2216
- Follow the road to the right onto Grove Lane A2216
- At traffic light, continue ahead onto Dog Kennel Hill (Sainsbury's on the right)
- Continue ahead onto Grove Vale (East Dulwich Station on the right) A2216
- At roundabout, take 2nd onto Lordship Lane A2216
- Continue ahead onto Lordship Lane to Dulwich Library A2216
- Turn left onto Friern Road to stand

FROM DULWICH LIBRARY

- At **stand**, continue ahead on Friern Road
- Turn left onto Etherow Street (one-way street)
- At junction, turn left onto Barry Road B219
- At traffic light, turn right onto Lordship Lane (Dulwich Library) A2216
- At roundabout, take 1st exit onto Grove Vale A2216
- Continue ahead onto Dog Kennel Hill (East Dulwich Station on the left) A2216
- Continue ahead onto Grove Lane (Sainsbury's on the left) A2216
- Follow the road to the left onto Champion Park (Denmark Hill Station) A2216
- At traffic light, turn right onto Denmark Hill (King's College Hospital) A215
- At traffic light, turn left onto Camberwell New Road A202
- Turn left onto Camberwell Station Road to Camberwell Garage



ARCHED BRIDGE. POSITION BUS IN CENTRE OF THE ROAD

South side of Albert Embankment in Lambeth

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO OXFORD CIRCUS CAVENDISH SQUARE

- At stand, continue ahead on Friern Road
- Turn left onto Etherow Street (one-way street)
- At junction, turn right onto Barry Road B219
- At junction, turn left onto Peckham Rye B219
- Continue ahead onto Rye Lane B219
- At junction, turn left onto Peckham Road A202
- Continue ahead onto Camberwell Church Street A202
- At traffic light, turn right onto Camberwell Road A215
- Continue ahead onto Walworth Road A215
- At traffic light, turn right onto Newington Butts A3
- At traffic light, turn left onto St George's Road (Elephant & Castle) A302
- At traffic light, follow the road left onto Westminster Bridge Road A302
- Continue ahead onto Westminster Bridge Road (Lambeth North Station on right)
- At traffic light, turn left onto Westminster Bridge Road A302
- Take exit towards Westminster Bridge Road / Westminster Bridge A302
- At traffic light, turn right onto Parliament Street (Big Ben on the left) A3212
- Continue ahead onto Whitehall (Downing Street on the left) A3212
- At Trafalgar Square one-way system, take 2nd exit onto Cockspur Street A4
- Continue ahead onto Pall Mall A3212
- Turn right onto Waterloo Place and continue onto Regent Street / St. James A4
- At traffic light, follow Regent Street lane onto Regent Street A4201
- At traffic light, continue ahead onto Regent Street (Oxford Circus) A4201
- ♦ At traffic light, turn left onto Margaret Street (one-way street)
- Turn right onto Cavendish Square (one-way street)
- At junction, Cavendish Place (one-way street) to stand

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO DULWICH LIBRARY

- At stand, continue ahead on Cavendish Place (one-way street)
- At traffic light, turn right onto Regent Street A4201
- At traffic light, continue ahead onto Regent Street (Oxford Circus) A4201
- At traffic light, continue ahead onto Piccadilly Circus A4
- Continue ahead onto Coventry Street (one-way street) A4
- At traffic light, turn right onto Haymarket (one-way street) A4
- 🖕 At traffic light, continue ahead (to the left) onto Cockspur Street (buses only) **A4**
- At traffic light, continue ahead onto Trafalgar Square and keep right A4
- At roundabout, take 3rd exit onto Whitehall A3312
- At traffic light, turn left onto Bridge Street / Westminster Bridge A302
- Continue ahead onto Westminster Bridge Road (St Thomas' Hospital) A302
- Take 2nd exit onto Westminster Bridge Road (under railway bridge) **A302**
- Continue ahead onto Westminster Bridge Road (one-way system) A302
- At St George's Circus roundabout, take 3rd exit onto London Road A301
- At traffic light, turn right and follow onto Newington Butts (Elephant & Castle)
- ♦ At traffic light, turn left onto Walworth Road (under railway bridge) A3
- Continue ahead onto Walworth Road A215
- Continue ahead onto Camberwell Road A215
- At traffic light, turn left onto Camberwell New Road (Camberwell Green) A202
- Continue ahead onto Peckham Road (past Peckham Bus Station on right) A202
- At traffic light, turn right onto Clayton Road A2215
- At roundabout, take 2nd exit onto Hanover Park
- At traffic light, turn left onto Rye Lane (buses only)
- At traffic light, continue ahead onto Rye Lane **A2215**
- Continue ahead onto Peckham Rye B219
- Turn right onto Barry Road (Dulwich Common on the left) B219
- At traffic light, turn left onto Lordship Lane (Dulwich Library) **A2216**
- Turn left onto Etherow Street (one-way street) to stand

OXFORD CIRCUS

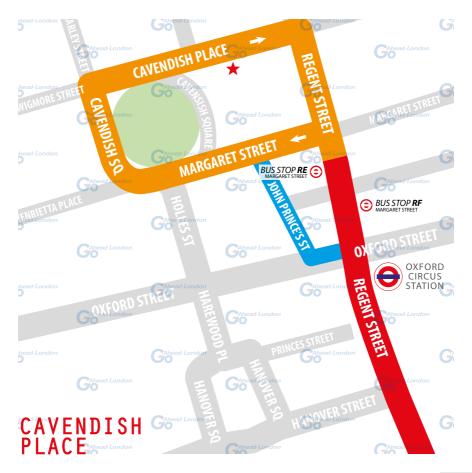
TERMINUS POINT

SWITCH THE ENGINE OFF WHILSTATTHE STAND

From Dulwich. Proceed from Regent Street via Margaret Street, Cavendish Square and Cavendish Place to stand. Set down on Regent Street at BUS STOP RE.

Towards Dulwich. Depart via Cavendish Place to Regent Street. Pick up on Regent Street at BUS STOP RF.

Public offside stand for four buses on south side of Cavendish Place. Blind display: OXFORD CIRCUS.



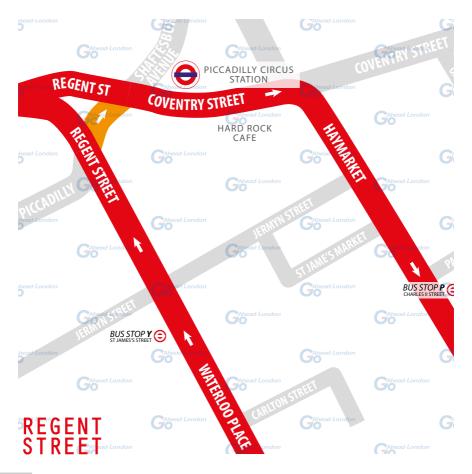
PICCADILLY CIRCUS TURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Dulwich. Proceed from Regent Street via Piccadilly Circus. Set down on Regent Street at BUS STOP Y.

Towards Dulwich. Depart to Haymarket. Pick up on Haymarket at *BUS STOP P*.

Turning point only - Buses must not stand. **Blind display:** *PICCADILLY CIRCUS*.



TRAFALGAR SQUARE

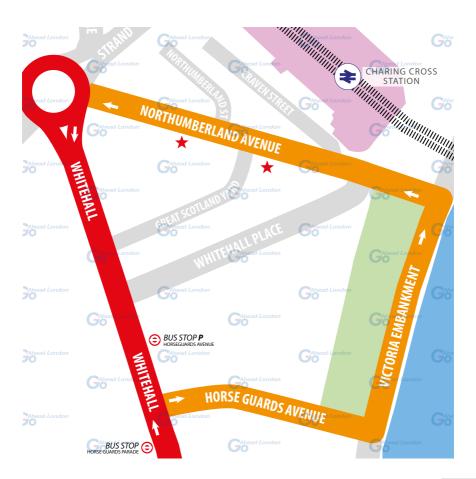
CURTAILMENT POINT

IMPORTANT IF YOU REQUIRE A COMFORT BREAK **PLEASE ADVISE IBUS**

From Dulwich. Proceed from Whitehall via Horse Guards Avenue. Victoria Embankment and Northumberland Avenue to stand. Set down on Whitehall at BUS STOP HORSE GUARDS PARADE.

Towards Dulwich. Depart via Northumberland Avenue and Charing Cross to Whitehall. Pick up on Whitehall at BUS STOP P.

Public stand for four buses on south side of Northumberland Avenue in 2 parts. Blind display: TRAFALGAR SQUARE



TRAFALGAR SQUARE

TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

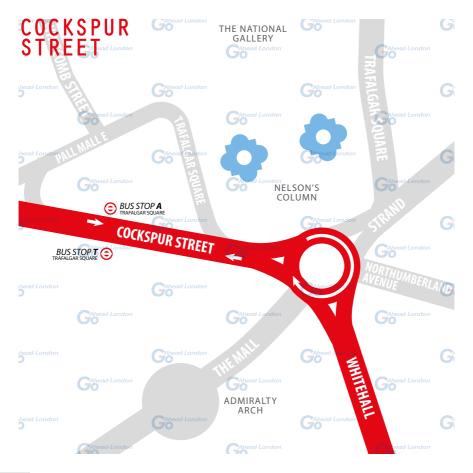
From Oxford Circus. Proceed from Cockspur Street via Trafalgar Square (South Side), Charing Cross and Trafalgar Square (South Side) Set down on Cockspur Street at BUS STOP A.

Towards Oxford Circus. Depart to Cockspur Street.

Pick up on Cockspur Street at BUS STOP T.

Turning point only - Buses must not stand.

Blind display: TRAFALGAR SQUARE.



WESTMINSTER STATION

TURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Dulwich. Proceed from Westminster Bridge via Bridge Street, Parliament Square and Bridge Street.

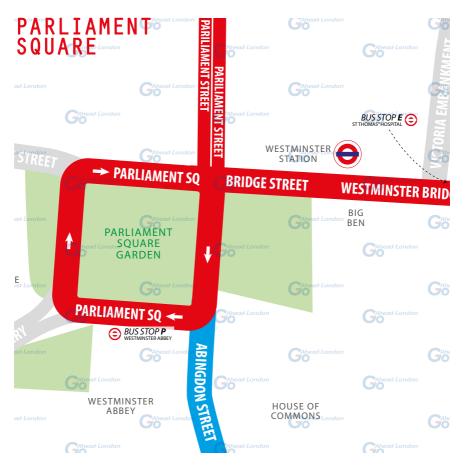
Set down on Parliament Square at BUS STOP P.

Towards Dulwich. Depart to Westminster Bridge.

Pick up on Westminster Bridge at BUS STOP E.

Turning point only - Buses must not stand.

Blind display: PARLIAMENT SQUARE.



WATERLOO TURNING POINT

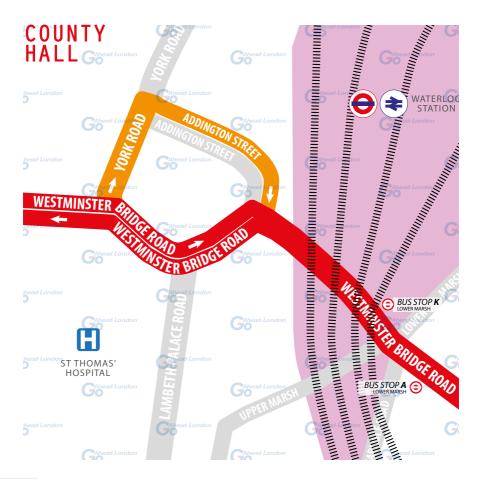
TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Dulwich. Proceed from Westminster Bridge Road via York Road, York Road - Bus Only and Addington Street. Set down on Westminster Bridge Road at **BUS STOP A**.

Towards Dulwich. Depart to Westminster Bridge Road. Pick up on Westminster Bridge Road at *BUS STOP K*.

Turning point only - Buses must not stand.

Blind display: LAMBETH NORTH, LOWER MARSH. Emergency curtailments only.



ELEPHANT & CASTLE

TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From Dulwich. Proceed from St George's Road via Westminster Bridge Road and St George's Circus.

Set down on St George's Road at BUS STOP Z.

Towards Dulwich. Depart to London Road. Pick up on London Road at *BUS STOP D*.

Turning point only - Buses must not stand. **Blind display:** *ELEPHANT & CASTLE*.



CAMBERWELL GREEN

TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND

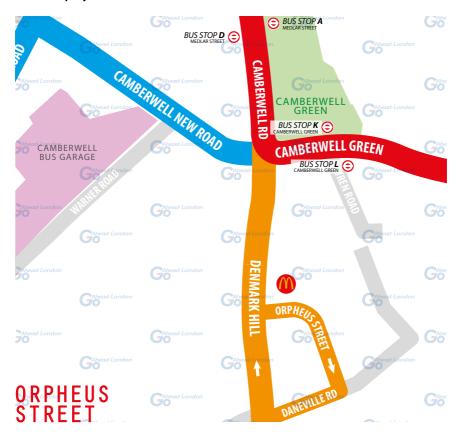
From Dulwich. Proceed from Camberwell Green via Denmark Hill. Orpheus Street, Daneville Road and Denmark Hill. Set down on Camberwell Church Street at BUS STOP L.

Towards Dulwich. Pick up on Camberwell Church Street at BUS STOP K.

From Oxford Circus. Proceed from Camberwell Rd via Denmark Hill, Orpheus St, Daneville Rd and Denmark Hill. Set down on Camberwell Rd at BUS STOP A.

Towards Oxford Circus. Pick up on Camberwell Road at BUS STOP D.

Turning point only - Buses must not stand. For late meal relief purposes. Blind display: CAMBERWELL ROAD, MEDLAR STREET.



PECKHAMTURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Oxford Circus. Proceed from Clayton Road via Hanover Park. Set down on Clayton Road at *BUS STOP K*.

Towards Oxford Circus. Depart to Rye Lane. Pick up on Rye lane at *BUS STOP R*.

Turning point only - Buses must not stand. **Blind display:** *PECKHAM.*



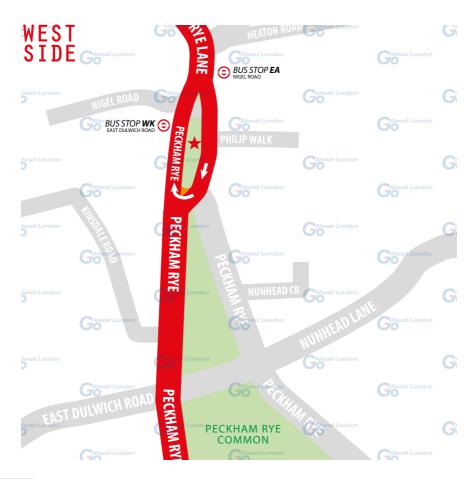
PECKHAM RYE CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Oxford Circus. Proceed from Rye Lane via Peckham Rye to stand. Set down on Peckham Rye at *BUS STOP EA*.

Towards Oxford Circus. Depart to Peckham Rye. Pick up on Peckham Rye at *BUS STOP WM*.

Public offside stand on west side of Peckham Rye East, opposite Phillip Walk. **Blind display:** *PECKHAM RYE*.



DULWICH LIBRARYTERMINUS POINT

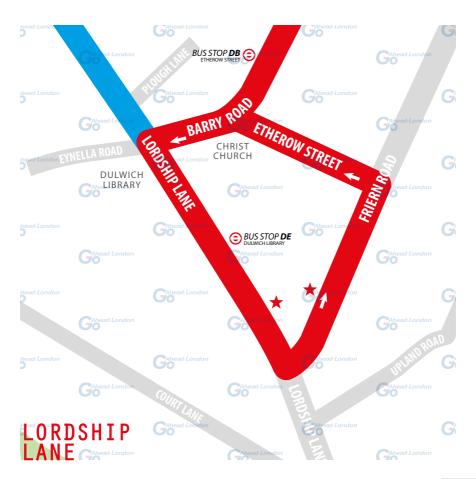
SWITCH THE **ENGINE OFF** WHILST AT THE

STAND

From Oxford Circus. Proceed from Lordship Lane direct to stand. Set down on Lordship Lane at *BUS STOP DE*.

Towards Oxford Circus. Depart via Lordship Lane, Friern Road and Etherow Street to Barry Road. Pick up on Barry Road at *BUS STOP DB*.

Public stand for four buses in two adjacent sections on Lordship Lane and Friern Road. **Blind display: DULWICH LIBRARY.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VARIOUS HAZARDS | FRIERN ROAD STAND

Vehicles parked close to stand. Proceed with caution. Monitor overhang of tree and notify relevant parties for remedial action. Approach at low speed with care and caution. Notify appropriate parties of any hazards.

VARIOUS HAZARDS BARRY ROAD

Speed table, vehicles parking on both sides of road, parking at school times, 20 mph speed limit. Approach at low speed. Manoeuvre with care and caution. Drivers to use Code Blue for any obstructions.

CYCLISTS | PECKHAM RYE

Be aware of pedestrian movements, cyclists and reduce speed accordingly.

LANE DISCIPLINE | PECKHAM RYE/EAST DULWICH ROAD

(Towards Dulwich). Two lanes narrow to one, across junction, Be aware of traffic on your right, filter in when safe, use a right signal and/or arm signal. Straddle both lanes where possible.

VARIOUS HAZARDS | PECKHAM RYE FIRE STATION

Art College, schools, market, high volume of pedestrian movements. Be aware of emergency vehicles. Look out for heavy goods vehicles delivering to local shops. Reduce speed accordingly. Be aware of stall holders moving equipment to prepare trade. Proceed with care and caution.

CYCLISTS | CAMBERWELL CHURCH STREET

New cycle lane. (Superhighway). Expect an increase in cyclist volumes. Frequent mirror checks required when pulling into or out of stops.

BUSY PEDESTRIAN AREA | CAMBERWELL CHURCH STREET

Be aware of pedestrian movement and reduce speed accordingly.

BUSY PEDESTRIAN AREA | CAMBERWELL GREEN

Major junction. Ensure you adhere to speed limit. Be aware of pedestrians and proceed with care and caution.

VOLUME OF PEDESTRIANS | CAMBERWELL ROAD

Be aware of large volumes of people crossing.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

LANE DISCIPLINE | WALWORTH ROAD / ALBANY ROAD

Road narrows from two lanes to one at junction. Be aware of traffic on your right, filter in when safe, use a right signal and/or arm signal. Where possible straddle both lanes.

VOLUME OF VEHICLES | WALWORTH ROAD BUS GATES

Look out for traffic on your right hand side. You must give way to moving traffic.

VARIOUS HAZARDS | WALWORTH ROAD / EAST STREET

Low kerb lines between road and pavement. 20 mph speed limit. Large volumes of pedestrians. Be aware of the blinds on traffic lights at market crossing. Be aware of all movements and proceed with care and caution.

VARIOUS HAZARDS | WALWORTH ROAD

Pedestrian movements, shopping area. Heavy goods vehicles delivering. Be aware of all movements and proceed with care and caution. Reduce speed.

ROAD LAYOUT | ELEPHANT & CASTLE

New road layout and one-way system. Pedestrian movements, shopping area. Be aware of new road layout. Proceed with care and caution.

BUS LANES | ELEPHANT & CASTLE

Pull into correct bus stop and be patient. Beware of large volumes of cyclists during peak times. Do not open doors in the middle of the road at any time.

ROAD NARROWS | LAMBETH TWDS OXFORD CIRCUS

Lambeth North Station. Road narrows on approach to junction. Be aware of traffic on your right, filter in when safe, use a right signal and/or arm signal. Where possible straddle both lanes.

VARIOUS HAZARDS BAYLISS ROAD JUNCTION

Westminster Bridge Road. Be aware of the arched bridge. Under no circumstances should your bus mount the pavement. Pedestrian movements, heavy traffic volume, major tourist area, major hospital. Be aware of pedestrians in area at all times especially tourists unaware of area and looking in the wrong direction for traffic. Emergency vehicles accessing/departing hospital under blue light / siren situation. Where required reduce speed accordingly.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VARIOUS HAZARDS | PARLIAMENT ST / WHITEHALL

Tourist area, high kerb with three steps, pedestrian movement, heavy traffic. Take right turn with caution and low speed. Be aware of tourists not familiar roads steeping into road to look at tourist points. Be aware of people not used to high kerb and falling forward. Reduce speed and position accordingly.

BUSY PEDESTRIAN AREA | TRAFALGAR SQUARE

Heavy traffic. Be aware of tourists not familiar with area or roads stepping into road to look at tourist points. Reduce speed and position accordingly.

TWO-WAY TRAFFIC | PALL MALL / HAYMARKET

Two-way traffic system, lane movements. Be aware of traffic from both ways and areas where larger vehicles will require extra lane room.

VARIOUS HAZARDS | PICCADILLY CIRCUS

Tourist area, pedestrian movement, heavy traffic volume. Be aware of tourists not familiar with area or roads steeping into road to look at tourist points. Reduce speed and position accordingly.

BUSY PEDESTRIAN AREA | REGENT STREET

Tourist area, pedestrian movement, heavy traffic, shopping area. Social distancing measures in place leading to narrow road space. Be aware of tourists not familiar with area. Reduce speed and position accordingly. Proceed with caution due to shoppers being distracted.

TAXI RANK | REGENT STREET

Taxi rank in the centre of the road. Watch out for taxi intending passengers crossing to rank. Watch for taxi doors opening into the traffic flow.

VARIOUS HAZARDS OXFORD CIRCUS

Tourist area, pedestrian movement, heavy traffic, shopping area. Be aware of tourists not familiar with area or roads stepping into road. Reduce speed and position accordingly. Proceed with caution due to shoppers being distracted.

DIAGONAL CROSSING OXFORD CIRCUS / REGENT STREET

Watch for pedestrian crossing diagonally. You may need to give extra time before moving off.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
LOOK OUT
FOR CYCLISTS
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

USE THE HORN WHEN APPROACHING CORNERS & REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE! FUEL, OIL &
COOLANT SPILLS
CAN MAKETHE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE YOURSELF WITH THE GARAGE SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTE 12 | CURTAILMENT ABBREVIATIONS:

oc	Oxford Circus, Cavendish Square	PC	Piccadilly Circus
TS	Trafalgar Square	TSN	Northumberland Avenue
WMS	Westminster Station	LN	Waterloo, County Hall
EC	Elephant & Castle	CWR	Camberwell Road
Q	Camberwell Garage	PCR	Peckham, Clayton Road
PRW	Peckham Rye, West Side	DL	Dulwich, Lordship Lane.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault